

## Welcome

**Green Apple Health Care Ltd.** treats the core cause of health problems, rather than the symptoms, by using a natural, customized, integrated and preventative approach. We offer treatment options for all health conditions from colds and flus to advanced cancers.

### 1. What to Expect

#### First Appointment

- Your doctor will take a detailed medical history and evaluate your health
- Your doctor may recommend testing and will provide treatment options
- The appointment may take up to 1 hour to complete
- Treatment often starts at this time, but we may have to wait for lab results

Book your next appointment at the end of each appointment, as appointments are first-come first-serve.

#### Follow-up Appointments

Follow up appointments occur four to six weeks after your first appointment to evaluate your progress and move to the next stage of your treatment program. Treatment schedules vary from once a month, once every three months or once every six months.

#### Consultations

Consultation options:

- In-office appointment  
(first appointment must be in person)
- Phone consultation  
(for emergencies or special circumstances)

#### Questions

If you have any questions about your treatment, call our office and leave a message. Our staff will do their best to get a response from a doctor that day. Your patience is appreciated.

We may recommend that you schedule a consultation so we can properly evaluate your condition.

### 2. Clinic Policies

These guidelines will help you understand how our clinic works and ensure you are satisfied with your experience.

#### Fees

- Please refer to our website for the current doctor fees
- Supplements, lab test charges and treatments are charged separately
- Payment is due after each appointment and is subject to GST
- We accept all major credit cards, cash, debit cards and cheques
- Interest and service fees will be charged to all outstanding bills

*Note that rates are subject to change without notice.*

#### Cancellation Policy

We require 24 hours notice to cancel an appointment. We reserve the right to not book appointments if a patient does not keep their appointments or pay outstanding fees.

Cancellations with less than 24 hours notice will be charged the **full appointment cost.**

#### Late Arrivals

If you are late, you will be charged from when your appointment was supposed to start. If you are **too** late, the doctor may not have enough time to see you and you will need to rebook. If this occurs, you will be charged for the missed appointment.

#### Missed Appointments

Your credit card information is kept securely on file. If you miss an appointment, your credit card will be charged.

#### Scent - Free

Due to the impact scented personal care products have on the health of others, please refrain from using scented products when you are in the office.

### 3. Patient Acknowledgment and Declaration

Preferred method of appointment reminder (please check one):

phone  email  SMS text

Your credit card information is collected when you book your first appointment and is kept securely on file. We do enforce our clinic policies and your credit card will be charged accordingly.

I have read, understand and agree to the policies on this document.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*(Parent or Legal Guardian must sign for patients under 18)*

First Name: \_\_\_\_\_

Last Name: \_\_\_\_\_

Middle Initial: \_\_\_\_\_ Birth Date: (m) \_\_\_\_\_ (d) \_\_\_\_\_ (y) \_\_\_\_\_

Age: \_\_\_\_\_ Gender:  male  female

Marital Status: \_\_\_\_\_

Occupation: \_\_\_\_\_

Current Employment Status: \_\_\_\_\_

Emergency contact name: \_\_\_\_\_

Phone: \_\_\_\_\_

Primary care physician name: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Any other doctors/therapists patient is currently seeing:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Handedness:  right  left  ambidextrous

If patient is under 18: Name of legal custodian, parent or

\_\_\_\_\_

Home Address: \_\_\_\_\_

Apt. \_\_\_\_\_ City: \_\_\_\_\_

Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: (home) \_\_\_\_\_

(work) \_\_\_\_\_

(cell) \_\_\_\_\_

Email: \_\_\_\_\_

Would you like to receive our newsletters and announcements?

yes  no

If you are staying in Edmonton from out of town, please provide Edmonton address and phone number:

\_\_\_\_\_

\_\_\_\_\_

Chief complaint(s) in order of importance:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

List all vitamins, minerals, herbs and/or medications that you are currently taking. Also indicate the dose and time you take them:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

5. \_\_\_\_\_

6. \_\_\_\_\_

7. \_\_\_\_\_

8. \_\_\_\_\_

9. \_\_\_\_\_

10. \_\_\_\_\_

Allergies (food, drug, other):

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

Please indicate which doctor you would like an appointment with (refer to our website to learn more about our doctors).

Dr. Michael Nowazek, BSc, ND

Dr. Briana Botsford, BSc, BPHE, ND

Dr. Kirk Westby, DTCM

Dr. Briana Lutz, BSc, ND

How did you hear about Green Apple Health Care? (please be specific):

\_\_\_\_\_

\_\_\_\_\_

<b>POINT SCALE</b>	0	Never or almost never have the symptom
	1	Occasionally have it, effect is not severe
	2	Occasionally have it, effect is severe
	3	Frequently have it, effect is not severe
	4	Frequently have it, effect is severe

<b>EXAMPLE</b>	3	Headaches
	0	Faintness
	1	Dizziness
	4	Insomnia
	8	Total

## Health Questionnaire

Please rate the following symptoms you may have according to the Point Scale

<p><b>HEAD</b></p> <p><input type="checkbox"/> Headaches</p> <p><input type="checkbox"/> Faintness</p> <p><input type="checkbox"/> Dizziness</p> <p><input type="checkbox"/> Insomnia</p> <p><input type="checkbox"/> Total</p> <p><b>EYES</b></p> <p><input type="checkbox"/> Watery or itchy eyes</p> <p><input type="checkbox"/> Swollen, reddened or sticky eyelids</p> <p><input type="checkbox"/> Bags or dark circles under eyes</p> <p><input type="checkbox"/> Blurred or tunnel vision (does not include near-or far-sightedness)</p> <p><input type="checkbox"/> Total</p> <p><b>EARS</b></p> <p><input type="checkbox"/> Itchy ears</p> <p><input type="checkbox"/> Earaches, ear infections</p> <p><input type="checkbox"/> Drainage from ear</p> <p><input type="checkbox"/> Ringing in ears, hearing loss</p> <p><input type="checkbox"/> Total</p> <p><b>NOSE</b></p> <p><input type="checkbox"/> Stuffy nose</p> <p><input type="checkbox"/> Sinus problems</p> <p><input type="checkbox"/> Hay fever</p> <p><input type="checkbox"/> Sneezing attacks</p> <p><input type="checkbox"/> Excessive mucus formation</p> <p><input type="checkbox"/> Total</p>	<p><b>MOUTH/THROAT</b></p> <p><input type="checkbox"/> Chronic coughing</p> <p><input type="checkbox"/> Gagging, frequent need to clear throat</p> <p><input type="checkbox"/> Sore throat, hoarseness, loss of voice</p> <p><input type="checkbox"/> Swollen or discolored tongue, gums or lips</p> <p><input type="checkbox"/> Canker sores</p> <p><input type="checkbox"/> Total</p> <p><b>SKIN</b></p> <p><input type="checkbox"/> Acne</p> <p><input type="checkbox"/> Hives, rashes, dry skin</p> <p><input type="checkbox"/> Hair loss</p> <p><input type="checkbox"/> Flushing, hot flashes</p> <p><input type="checkbox"/> Excessive sweating</p> <p><input type="checkbox"/> Total</p> <p><b>HEART</b></p> <p><input type="checkbox"/> Irregular or skipped heartbeat</p> <p><input type="checkbox"/> Rapid or pounding heartbeat</p> <p><input type="checkbox"/> Chest pain</p> <p><input type="checkbox"/> Total</p> <p><b>LUNGS</b></p> <p><input type="checkbox"/> Chest congestion</p> <p><input type="checkbox"/> Asthma, bronchitis</p> <p><input type="checkbox"/> Shortness of breath</p> <p><input type="checkbox"/> Difficulty breathing</p> <p><input type="checkbox"/> Total</p>	<p><b>DIGESTIVE TRACT</b></p> <p><input type="checkbox"/> Nausea, vomiting</p> <p><input type="checkbox"/> Diarrhea</p> <p><input type="checkbox"/> Constipation</p> <p><input type="checkbox"/> Bloating feeling</p> <p><input type="checkbox"/> Belching, passing gas</p> <p><input type="checkbox"/> Heartburn</p> <p><input type="checkbox"/> Intestinal/stomach pain</p> <p><input type="checkbox"/> Total</p> <p><b>JOINTS/MUSCLES</b></p> <p><input type="checkbox"/> Pain or aches in joints</p> <p><input type="checkbox"/> Arthritis</p> <p><input type="checkbox"/> Stiffness or limitation of movement</p> <p><input type="checkbox"/> Pain or aches in muscles</p> <p><input type="checkbox"/> Feeling of weakness or tiredness</p> <p><input type="checkbox"/> Total</p> <p><b>WEIGHT</b></p> <p><input type="checkbox"/> Binge eating/drinking</p> <p><input type="checkbox"/> Craving certain foods</p> <p><input type="checkbox"/> Excessive weight</p> <p><input type="checkbox"/> Compulsive eating</p> <p><input type="checkbox"/> Water retention</p> <p><input type="checkbox"/> Underweight</p> <p><input type="checkbox"/> Total</p>	<p><b>ENERGY/ACTIVITY</b></p> <p><input type="checkbox"/> Fatigue, sluggishness</p> <p><input type="checkbox"/> Apathy, lethargy</p> <p><input type="checkbox"/> Hyperactivity</p> <p><input type="checkbox"/> Restlessness</p> <p><input type="checkbox"/> Total</p> <p><b>MIND</b></p> <p><input type="checkbox"/> Poor memory</p> <p><input type="checkbox"/> Confusion, poor comprehension</p> <p><input type="checkbox"/> Poor concentration</p> <p><input type="checkbox"/> Poor physical coordination</p> <p><input type="checkbox"/> Difficulty in making decisions</p> <p><input type="checkbox"/> Stuttering or stammering</p> <p><input type="checkbox"/> Slurred speech</p> <p><input type="checkbox"/> Learning disabilities</p> <p><input type="checkbox"/> Total</p> <p><b>EMOTIONS</b></p> <p><input type="checkbox"/> Mood swings</p> <p><input type="checkbox"/> Anxiety, fear, nervousness</p> <p><input type="checkbox"/> Anger, irritability, aggressiveness</p> <p><input type="checkbox"/> Depression</p> <p><input type="checkbox"/> Total</p> <p><b>OTHER</b></p> <p><input type="checkbox"/> Frequent illness</p> <p><input type="checkbox"/> Frequent or urgent urination</p> <p><input type="checkbox"/> Genital itch or discharge</p> <p><input type="checkbox"/> Total</p> <p><input type="checkbox"/> <b>GRAND TOTAL</b></p>
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## Informed Consent

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This clinic utilizes the principles and practices of Naturopathic Medicine and other supportive therapies to assist the body's ability to heal and to improve a patient's quality of life and health through natural means.

Your practitioner will conduct a thorough case history. If you are working with a naturopathic doctor, a physical exam, specific blood and/or urinary laboratory reports may be used as part of the treatment. All of your personal and medical information will be kept strictly confidential.

### Statement of Acknowledgment

I have read the information and understand that the medical care I will receive is based on Naturopathic and other supportive principles and practices.

I recognize that all the practitioners working with me will have access to my file, as Green Apple Health Care is an integrated health clinic.

I recognize that even the gentlest therapies can have complications in certain physiological conditions and therefore the information I provided is complete and identifies all health concerns including risk of pregnancy; and all medications, including over the counter drugs and supplements.

I understand that I have the ability to accept or reject this care of my own free will and choice and that I am not an agent of any private, local, county, provincial or federal agency attempting to gather information without so stating.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(Parent or Legal Guardian must sign for patients under 18)